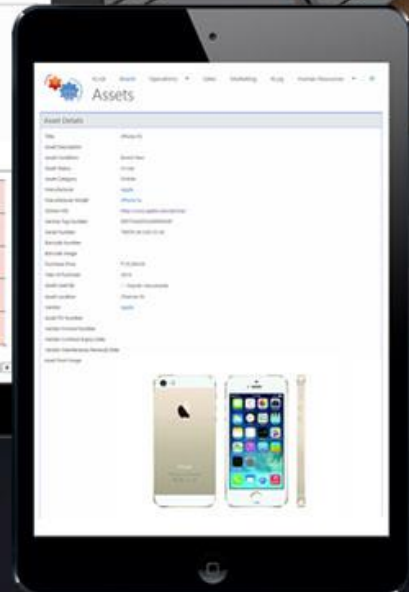**Global Asset Management Dashboard** · **Support Ticket Management** · **Personalised Staff Workspace Dashboard**

Asset101
Organized Assets & Support Ticket Management

SharePoint Online Ready	Low Cost, Instant ROI	Rapid Development	Easy to Use, Tablet Ready

Global Asset Management Dashboard

Asset101 is a centralized management of all information related to Assets, Respective Assets Tasks separated by Users and also organized assets information separated by Vendors and Category. It also provides a Self-support Ticket Management for end users allows them to submit support tickets/ requests over the web. Lastly a Personalized Staff Workspace enabling users to access and manage tasks and process instances according to their roles and responsibilities.

The services staff will leverage the functionality offered by "Asset101" SharePoint app to

- ✓ Manage & Search Assets
- ✓ Track Assets by Category / Manufacturers
- ✓ Get Asset Maintenance Due Notification
- ✓ Manage Asset Documents & Tasks

- ✓ Support Tickets Survey
- ✓ Manage & Search Support Tickets
- ✓ Manage Support Ticket WIKI & Documents
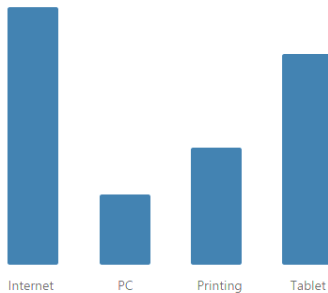- ✓ Personalized Staff Workspace

www.klstinc.com/Asset101

Asset101 - Asset 360 view

Asset 360 Degree view is a complete end to end view that gives entire details of Asset. It displays what different types and models hardware the user can view in a simplified and consistent manner. Easily explore which assets are allocated, to whom, and their physical location. Click through to see the asset's complete history & following:

- Asset Name
- Asset Description
- Asset Condition
- Asset Category
- Asset Status
- Manufacturer
- Manufacturer Model
- Online Info
- Service Tag Number

- Serial Number
- Purchase Price
- Year of Purchase
- Asset Location
- Vendor
- Vendor Invoice Number
- Vendor Contract Expiry Date
- Vendor Maintenance Renewal Date
- Next Scheduled Maintenance Date
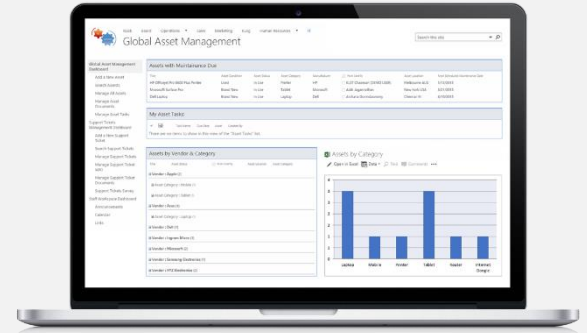
Support Tickets by Category

Support Ticket Management

- Manage & Search Support Tickets
- Add a New Support Ticket
- Manage Support Ticket WIKI & Documents
- Support Tickets Survey

Personalized Staff Workspace Dashboard

Staff Workspace is a dashboards enabling users to access and manage tasks and process instances according to their roles and responsibilities. Also Staff Workspace in Asset101 helps you to share news, information and documentation relates Assets which are in use by Staff. You can do following actions in Staff Workspace Dashboard:

- Track "My Open Cases" and associated tasks, documents, and issues
- Track "Unassigned Cases", Service Level Status and action case escalations
- Track cases to action and communicate with involved parties.
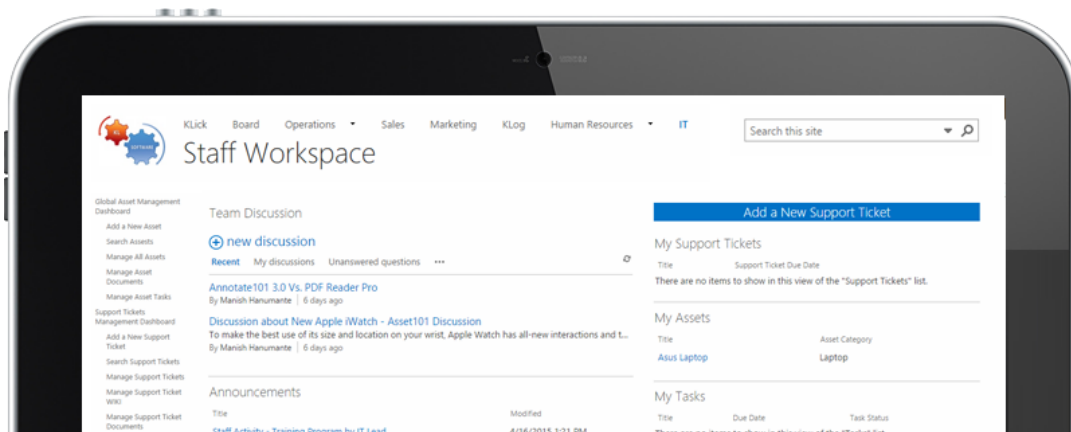
Want more Information?

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